

## Refund and Cancellation Policy

Our focus is complete customer satisfaction. In the event, if you are displeased with the services provided, we will refund back the money, provided the reasons are genuine and proved after investigation. Please read the fine prints of each deal before buying it, it provides all the details about the services or the product you purchase.

In case of dissatisfaction from our services, clients have the liberty to cancel their projects and request a refund from us. Our Policy for the cancellation and refund will be as follows:

### Cancellation Policy

For Cancellations please contact the us via email at [support@alsun.in](mailto:support@alsun.in) or call us at **78-3607-3607**

Return/cancellation request received after complete delivery of product/services will not be considered. Requests received later than one business days prior to the end of the current service period will be treated as cancellation of services for the next service period and will be processed in 3 working days.

### Refund Policy

We will try our best to create the suitable design concepts for our clients.

In case any client is not completely satisfied with our products we can provide a refund within in three working days from the date of intimation with final settlement amount after deducting administrative charges, bank charges and services provided on pro rata basis.

If paid by credit card, refunds will be issued to the original credit card provided at the time of purchase and in case of payment gateway name payments refund will be made to the same account.

**Customer Care: 78-3607-3607**

**Email: [support@alsun.in](mailto:support@alsun.in)**

**Office Address:**

**Alsun, TA-256, 3rd Floor, Tughlakabad Extension, New Delhi-110019**